

SHOW GUIDE

RDS, Hall 3

Anglesea Road | Ballsbridge | Dublin | D04 AK83

Wednesday 22nd March 2017 from 14.00 to 19.00



Aer Lingus 📣



Sponsors:

in

PARADORES







FLOOR PLAN

	A10	A11	A12	A12a	A13	A13a	A14	A15	A16	A17	A18	A19	A20	A21	A22	A23	A24	
A9																		A25
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		B5	C5			D5	E5			F5	G5			H5	J5			K5
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A3		B2	C2			D2	E2			F2	G2			H2	J2			K2
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ENTR	ANCE																	

TIMETABLE

12.30pm: The Spanish Tourism Office and Paradores sponsored lunch for invited guests
2.00pm: Opening of the Irish Travel Industry Trade Show
6.15pm: Pre-dinner drinks in the Portuguese Village
7.00pm: BBQ and Entertainment sponsored by Are Lingus, Bradley International Airport and the Connecticut Office of Tourism for invited guests





PRESIDENT'S WELCOME

elcome to the third Irish Travel Industry Trade Show! This event is a unique product showcase by those supplying the Irish market and seeking to use retail travel agents as a vital link in their distribution chain. The Irish Travel Agents Association (ITAA) is delighted to initiate and provide this event as one of the many important functions it provides to the Irish Travel Trade.

This year we have over 130 exhibitors who are here to do business and establish contacts within the trade. The event also offers travel professionals the opportunity to build and renew business relationships. International research shows that we tend to do business with people we know. This means that this event gives both the supplier and the retailer a special competitive advantage.

I would like to extend our gratitude to the Spanish Tourism Office and Paradores for their sponsorship of the travel agents' lunch which provides us with an important networking opportunity. I would like to thank Dublin Airport for their sponsorship of the Registration Area and Travelport for supporting the ITAA AGM. We will all be looking forward to the BBQ and entertainment in the evening and I would like to thank Aer Lingus, Bradley International Airport and the Connecticut Office of Tourism for their kind sponsorship of this event. Thank you to all of our local and international exhibitors and, of course, to you the delegates. I hope you will enjoy your afternoon of professional networking with us in our new venue in the RDS.

It is a tribute to our organisers Edmund Hourican, Maureen Ledwith and the team at Business Exhibitions Limited that this event has grown from strength to strength and become a cornerstone event in the calendar of the Irish and international travel trade.

We hope that the showcase of products here today will equip your businesses to assist Irish consumers who are increasingly seeking the face to face help and support of travel professionals.

Cormac Meehan President Irish Travel Agents Association

ITAA Annual Conference October 2017 (Venue TBA) Irish Travel Industry Awards 2018 25 January 2018 Mansion House, Dublin

The Holiday World Show 26 - 28 January 2018 RDS Simmonscourt, Dublin

Irish Travel Industry Trade Show March 2018 (RDS, Dublin)

Check out www.itaa.ie for further information

UPCOMING ITAA EVENTS

MEET THE **ITAA** TEAM



Pat Dawson Chief Executive Officer



Jean Maxwell Membership Executive



Lorraine Dunne Membership Executive

PRIZES, PRIZES, PRIZES - IT'S COMPETITION TIME!!

There are great prizes to be won at the Show. Visit our suppliers stands and enter the competitions to win fantastic prizes including flight tickets, match tickets, hotel stays, goodie bags and much more! There are many more great prizes to be won at the BBQ and Entertainment sponsored by Aer Lingus, Bradley International Airport and the Connecticut Office of Tourism.

#ITAATradeShow @ITAAtweets



Representing Ireland's Travel Professionals

The **ITAA** represents members in many areas and is an important body for the Travel Industry. Services offered by the Association include the following:



Legal Information and Template Documents

Sample documents are available in the members area of **ITAA.ie** and our legal advisor also provides direct services to members.



Member Training

Access to professional and accredited training at highly subsidised rates. Contact **Liz Carroll** the Network Manager at ISME Skillnet

Liz@isme.ie or 01 6622755 • www.isme.ie



ITAA Website - www.ITAA.ie

Members are listed on **ITAA.ie** and can load special offers and post job vacancies. Members documents and **ITAA** correspondence is available in the member only area.



Regular Events

Workshop events, Annual Conference, AGM, Irish Travel Industry Awards, Holiday World Show and more.



Communications

We keep members up to date on industry developments via morning media summaries, e-newsletters, social media and regular bulletins.



Preferential members' rates

There are Members' rates at the workshop day, Annual Conference, on Skillnet Training and more.



Lobbying, watchdog and Industry Liaison

The **ITAA** has regular meetings and communications with the Commission for Aviation, IATA, The Minister for Tourism, Transport and Sport and other trade bodies.

Press and Media communications

The **ITAA** is established at the point of contact for trade and national press and has regular media coverage. Members also benefit from PR coverage of special offers.

ECIAA

The ITAA is a members of ECTAA

European Travel Agents' and Tour Operators' Association. ECTAA lobbies on behalf of members at a European level.

Support from the ITAA Office

The **ITAA** works to support agents through communication, networking and informal advice.



ITAA Affiliate Partner Network

The **ITAA** has an Affiliate Partner Programme which allows for relationship building and communication of services and offers from other trade related companies to the **ITAA** membership.



Competitive Bonding

Financially supported by the **ITAA Trust Fund**. Including ground package only cover (95 bond).

4th Floor, 8-9 Westmoreland Street, Dublin 2, Ireland t: +353 1 417 9696 e: info@itaa.ie





A2B Transfers

A2B Transfers, Woking GU21 6HR, United Kingdom Tel: 07540048008 Contact: Matthew Dakin - Market Manager - UK & Ireland Email: mdakin@a2btransfers.com Website: a2btransfers.com A2Btransfers provide both individuals and travel agents with a comprehensive range of international transfers, from airports, harbours and resorts via taxi, minibus, coach, water taxi and even helicopter. Transfers can be booked online in 3 easy steps. We also provide instant online confirmation, cancellation and amendment of your booking.

Accident & General Insurance Services Ltd

Charlestown Centre, Office Suite (Level 2), St. Margarets Road, Dublin 11, Ireland Tel: 01-8748458

Contact: Craig Donnelly - Business Development Manager

Email: cdonnelly@accidentgeneral.ie Website: www.accidentgeneral.ie

Accident & General are supporters of the Irish Travel Trade for over 40 years....we offer various products designed with the travel trade in mind including.....

Travel Insurance Supplier Failure Insurance Technology

Impaired Risks cover.

Adams & Butler

ADAMS& BUTIER OF LUXURY TRAVEL

accident & general



Smart flies

Aer Lingus



A STAR ALLIANCE MEMBER

The Carriage House, 58 Foster Avenue, Mount Merrion, Co Dublin, Ireland Tel: +353 1 288 9355 Fax: +353 1 288 9282 Contact: Siobhan Byrne Learat - Owner/Director Email: siobhan@adamsandbutler.com Website: www.adamsandbutler.com Adams & Butler is an upscale private travel designer offering authentic, travel experiences tailored to clients' personal preferences in Ireland, Britain & Africa. Our highly creative consultants arrange privileged access to leading experts, specialists and the aristocracy, and find the perfect place to stay with down-to earth advice on magical experiences worldwide. Our clients, include celebrities, such as the Kardashians, Michael Jackson, Taylor Swift and Harrison Ford among others.

Aegean Airlines

and bar service on board.

London Heathrow Airport T2, The Queen's Terminal, Room LO0115, Hounslow TW6 1EW, United Kingdom Tel: +44 208 759 3800 Contact: Lynda Betsch - Country Manager UK & Ireland Email: lynda.betsch@aegeanair.com Website: www.aegeanair.com Aegean (A3), a Star Alliance member, is the largest Greek carrier providing full service, scheduled premium quality short and medium haul flights. The airline operates 3 direct flights weekly from Dublin to Athens between 7th June and 23rd September 2017 and offers complimentary hot meals

Aer Lingus

Sales Office, 2nd Floor Iolar House, Dublin Airport, Ireland Tel: 01 8866883

Contact: Ivan Beacom - Business Development Manager Email: ivan.beacom@aerlingus.com Website: www.aerlingus.com

Aer Lingus is the national airline of Ireland, is Ireland's only 4-Star airline having received a 4-Star rating from Skytrax, the international air transport rating organisation, in July 2016, and is the only 4-Star airline connecting Ireland and North America.

We operate 62 aircraft on routes to destinations in the UK, Europe and North America and carry 12 million guests per annum. We are Ireland's only 4-Star airline. Our mission is to connect Ireland to the world and to become the leading value carrier operating across the North Atlantic. Aer Lingus is a member of IAG (International Airlines Group).

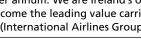
Affordable Car Hire

c/o ATTS Travel Representation Solutions, 93b Lagan Road, Dublin Industrial Estate, Glasnevin, Dublin 11, Ireland

Tel: +353 76 680 1164



Email: sales@atts.ie Website: www.affordablecarhire.com Affordable Car Hire offer car rental options in more than 30,000 locations Worldwide and work with "on airport" (No Transfers) premium suppliers to provide an "all inclusive" product across the globe. Our suppliers include "well known" companies such as Hertz, Sixt, Dollar, Thrifty, Europcar where we can offer amazing extras like free upgrades, zero excess and free additional drivers. They also offer free cancellation and zero amendment fees. ACH are committed to offering good value, excellent service and superb commissions to Travel Agents.



Stand: B6



Stand: B1

Stand: J2

Stand: B3

Stand: F4

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R CANADA 🕷



Block 6, Belfield Office Park, Beaver Row, Clonskeagh, Dublin 6, Ireland Tel: 01 2182100 Fax: 01 2182199 Contact: Philip O'Brien - Head of SME Sales, AIB Merchant Services Email: philip.obrien@aibms.com Website: www.aibms.com AIB Merchant Services in one of Ireland's largest providers of payment solutions, with extensive operations in Ireland and Britain, and with card processing capabilities throughout continental Europe. We process millions of payments every day, and deal with every major credit and debit card accepting payments in every channel.

AIM Group International - Lisbon Office

Avenida Conde de Valbom 6, 5ß, 1050-068 Lisboa, Portugal Tel: 0035 19 6581 5341 Fax: 0035 12 1324 5051 Contact: Joana Cruz - Team Leader DMC International Email: j.cruz@aimgroup.eu Website: http://www.aimgroupinternational.com

A crossroad of continents and cultures, Portugal has a long history of welcoming foreigners to enjoy its beautiful landscapes, ancient cities and wonderful food and wine. AIM Group's Lisbon office is a well-established congress and event organiser, with long-standing relationships with all local stakeholders. The Lisbon Office has grown considerably over the past nineteen years, and has built up a large team of multilingual staff members. As one of the country's most successful DMC firms, our Lisbon office operates throughout mainland Portugal - including Porto and the Algarve - as well as in Madeira and the Azores Islands.

Air Canada Rouge

10, Link Building, Dublin Airport, Co. Dublin, Ireland Tel: 1800 30036212 Contact: Blaithin O'Donnell - Sales Manager Ireland

Email: blaithin.odonnell@aircanada.ca Website: www.aircanada.com

With up to 14 flights a week in summer 2017 direct from Dublin to Toronto and Vancouver and year round Dublin-Toronto service under the Air Canada Rouge brand the Air Canada family is committed to the Irish travel trade. Air Canada also offers services to other Canadian cities via London Heathrow.

Air France KLM Delta

Alexandra House, The Sweepstakes, Ballsbridge, Dublin 4, Ireland Tel: 0818 762 922 Fax: 0818 762 929

Contact: Siobhan Scanlon - Head of Sales

Email: siscanlon@airfrance.fr Website: www.agentconnect.biz Air France KLM and Delta offer an extensive network from Dublin, Shannon and Cork to Worldwide destinations.

Agentconnect.Biz - is your everyday trade website for Air France, KLM and Delta. Find wide range of tools and information all in one place. Plus benefit from a live chat service for all your queries.

AirportGateway

1st Floor, EAH Hangar, Approach Road, Shannon Airport, Co. Clare, Ireland Contact: Ciara O'Brien - Manager

Email: ciara.obrien@airportgateway.aero Website: www.airportgateway.aero AirportGateway is an Irish based global provider of an innovative airport meet and greet service available for business and leisure travellers on commercial aircraft whether travelling by Economy, Business or First Class. Our service includes private chauffeur transportation to and from the airport. This service is available in over 200 airports globally.



AiroortGateway

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AIRFRANCE / KLM & DELTA

Air Transat

Hillgate House, 13 Hillgate Street, London W8 7SP, United Kingdom Tel: 00 800 87 26 72 83

Contact: Stacey Gallagher - Travel Trade Sales Executive

Email: stacey.gallagher@transat.com Website: www.airtransat.com Air Transat is Canada's number one holiday travel airline in the Canadian and transatlantic markets. The airline serves the UK and Irish markets with flights from London, Birmingham, Manchester, Glasgow and Dublin. In 2016, Air Transat was named Best North American Leisure Airline for the fifth consecutive year by Skytrax. The preferred partner of vacationers, it will celebrate its 30th anniversary in 2017.

aMadeus

Amadeus Marketing Ireland

65-66 Charlemont Street, Dublin D02 E981, Ireland

Tel: 01 4255055

Contact: Olwen McKinney - Sales & Account Manager Email: omckinney@ie.amadeus.com Website: www.amadeus.com/ie

Our ambition is to facilitate the entire travel journey from door-to-door, in the process improving the travel experience for hundreds of millions of people every year. We do this by joining up and connecting key players in the travel industry: travel agencies, corporations, airlines, airports, hotels, railways and more. We give those companies the tools to serve travelers better.

American Airlines



Arrival Level, Terminal 2, Dublin Airport, Dublin, Ireland Tel: 087 9624365 **Contact: Fiona Noonan - Account Sales Manager** Email: fiona.noonan@aa.com Website: www.aa.com Details available on Stand.

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Stand: E6

Stand: C7

Stand: K8

Stand: F2

Stand: A5

Stand: A7

Stand: A1



Andalucia Tourist Board

Compañia, 40, 29008 Malaga, Spain Tel: 677906290

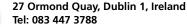
Contact Name: Antonio Martin Machuca - Marketing Manager Email: marketing@andalucia.org - Website: www.andalucia.org

Andalusia today is a modern region with well-developed infrastructure, host of cities rich in history with important cultural heritage and monuments, beautiful beaches along its more than 800 kms of coast and one of the best regions in Europe to enjoy golf and sun all year round all which can provide the perfect setting for holiday vacations, leisure trips and of course conferences and incentive travel with its plentiful supply of conference centres and its unique venues. All this combined with the excellent year-round climate makes Andalucia a leading tourist destination.

Stand: J4

Stand: A11





Aqua Suites

APG

Contact: Eileen Penrose - Key Account Manager Email: eileen.penrose@apg-ga.ie Website: http://www.apg-ga.com APG represent 14 airlines in Ireland, including WestJet, Blue Air, Luxair, Air China and TAP to name a few. We have also relaunched APG IET with a new code GP. Come to our stand for more information







Called Anzuelo 23, Puerto del Carmen, Lanzarote, Spain Tel: 619967545 Fax: 619967545 Contact: Geraldine McFadden - General Manager Email: geraldine.mcfadden@gmail.com Website: www.aquasuiteslanzarote.com Aqua Suites is a new Boutique style suite hotel in central Puerto del Carmen. Suites suitable for couples or 2 adults and 2 kids. Emphasis on great food and service.

2 restaurants offering a large carte dinner. With specials changing daily.

ASL Airlines France

c/o ATTS Travel Representation Solutions, 93b Lagan Road, Dublin Industrial Estate, Glasnevin, Dublin 11, Ireland

Tel: +353 1 882 8680 Fax: +353 1 8828679 **Contact: Barbara Rowley - ATTS Travel Representation Solutions** Email: sales@atts.ie Website: www.aslairlines.fr

ASL Airlines France renews its route between Dublin and Halifax, Nova Scotia for Summer 2017. The flights will be operated with a Boeing 737-700 configured in two classes: Economy and Premium Economy. Flying with ASL Airlines is all about the service. We offer complimentary inflight meals served with a French flavour and sumptuous French wines. For inflight entertainment we provide a Samsung tablet for passengers in economy and premium economy to use. Pass the time away by streaming movies, watching tv programmes and listen to music combined with a generous 20kg luggage allowance holidays begin as soon as you board the plane. Flights operate every Wednesday leaving Dublin at 14.00 and leave Halifax on the return at 21.20. The flight duration is just over 5 hours. We have fantastic travel agent fares for €280 return plus taxes!





93b Lagan Road, Dublin Industrial Estate, Glasnevin, Dublin 11, Ireland Tel: +353 1 8828679/882 8680 Contact: Catherine Grennell-Whyte - Managing Director

ATTS Travel Representation Solutions

Email: sales@atts.ie Website: www.atts.ie ATTS is an organisation dedicated to providing first class GSA and Representation services to major brand suppliers and DMCs. In business since 2002, with a proven heritage of partnership,

resourcefulness, integrity and client focus ATTS is an award winning service provider in the Irish travel industry.

We currently represent Finnair, ASL Airlines France, EL AL Israel Airlines, Affordable Car Hire, DB and we are the Business development partner for Expedia TAAP in Ireland.

Avalon Waterways

Wells House, 15-17 Elmfield Road, Bromley BR1 1LS, United Kingdom Tel: 07794 786317

Stand: G5

Stand: B7



Stand: D3



Contact: Janet Parton - Head of Sales UK and Ireland Email: jparton@cosmostours.co.uk Website: www.avaloncruises.co.uk

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Avalon Waterways offers 5* Luxury River cruises on Europe's rivers and beyond. Customers enjoy the largest staterooms in Europe and uninterrupted views onboard. So much is included with Avalon; a return chauffeur service for the flight, full board dining with wine and beer at lunch and dinner, plus daily excursions.

Aveiro Emotions

Cais dos Mercanteis 18, 3800-226 Aveiro, Portugal Tel: +35 19 69008687 Contact: Virgílio Porto - CEO Email: aveiroemotions@gmail.com Website: aveiroemotions.com The Aveiro Emotions, we exist to offer you what Aveiro and Region have better and more authentic Unique Experiences. Attractions, Restaurants and shops

Stand: A15

Stand: B5



Azamara Club Cruises

Stand: G3 Building, 3 The Heights, Brooklands, Weybridge, Surrey KT13 0NY, United Kingdom Tel: 01932 834 379 Contact: Lori Scannella - Senior Business Support Executive UK & Ireland Email: UKAzamaraTrading@rccl.com Website: www.AzamaraClubcruises.co.uk Azamara Club Cruises offers sophisticated, authentic cultural experiences, specialising in "Destination Immersion", meaning longer stays and more overnights in port. Allowing guests a richer stay in the destinations they visit." Azamara's two intimate ships offer a boutique ambience with extraordinary service and fine cuisine. See the world the Azamara way.

Barcelona is much more	Barcelona Province Tourist Board Travessera de les Corts, 131-159, Recinte Maternitat, Pavelló Mestral, 08028 Barcelo Tel: 0034 934022222 Fax: 0034 934029680 Contact: Tourism Office - Marketing Office Email: promocio@diba.cat Website: www.barcelonaismuchmore.com The Barcelona Province Tourism Board works for the promotion of the region of Batthe world under the brand Barcelona is much more. The province of Barcelona welcomes you to a land that has over 100 kilometres of a tourist attractions to satisfy all tastes and interests: beaches and fishing coastal villa and wineries of El Penedäs, Alella and El Pla de Bages, its traditional festivals as the or the annual Sant Fälix human castle-building tournament in Vilafranca del Pened of El Berguedà , the plains of Osona and L'Anoia, the chance to enjoy sport, golf, in hosting conferences as well as great people and a mild climate all year round. Close to the city of Barcelona, this land is a true discovery for all inquisitive traveller unique and authentic experiences.	rcelona all over coastline, with ges, the vineyards Patum in Berga, äs, the mountains frastructure for
• • • bedsonline	Bedsonline SLU, B289 316 81, Complejo Mirall Balear, Cami De Son Fangos 100, 07007 Palma de Mallorca, Spain Tel: 0860203753 Contact: Thomas McNally - Sales Manager Ireland Email: tmcnally@bedsonline.com Website: www.bedsonline.com An accommodation and extras specialist, Bedsonline are part of the Hotelbeds Grou and your clients can have peace of mind when booking with us. We are one of the accommodation, ticket and transfer suppliers in the world. Our head office is locate island of Mallorca. We have over 15,000 staff supporting travel agents worldwide.	largest
Betabeds ®	Betabeds Plantation House, 261-263 Ecclesall Road, Sheffield S11 8NX, United Kingdom Tel: 07718 563431 Contact: Emma Lelliott - Head of Sales & Operations Email: emma.l@betabeds.com Website: www.betabeds.com Betabeds is an accommodation-only supplier, offering exclusive access to quality ho worldwide to our trade partners. We can offer bespoke trade accounts, dedicated A and unbeatable operational support. Our prices are competitive and are checked of ensure we offer the best service possible.	Account Managers
BLUE	Blue Insurance Plaza 255, Blanchardstown Corporate Park 2, Dublin 15, Ireland Tel: 01 247 8900 Contact: Jason Whelan - Client Services and Product Manager Email: Jason@blueinsurance.ie Website: www.blueinsurance.ie Blue Insurance Ltd is the industry's leading supplier of Travel Insurance. We were or Best Travel Insurance Supplier in 2017 with thanks to the support from all of our ag	
BOM SUCESSO RESORT . ÓBIDOS . PORTUGAL	Bom Sucesso Resort Rua do Comercio, 27, 2510-662 Vau - Óbidos, Portugal Tel: 00351 262 965 300 Contact: Dalila Isidoro - Business Development Executive Email: dalilaisidoro@bomsucesso.net Website: www.bomsucesso.net Situated near the town of Óbidos, on the banks of the Lagoon, ARQ Hotel Villas Bo of a group of houses, villas and townhouses, spread over extensive gardens of the B Resort and around the Guardian Bom Sucesso Golf offering a stunning view of the	Som Sucesso
bookabedie TRADE ONLY ACCOMMODATION EXPERTS	Bookabed Office 1, Unit 3B, Killegland Street, Ashbourne, Co. Meath, Ireland Tel: +353 1 4852580 Contact: Lee Osborne - Sales Manager, Ireland Email: lee.osborne@bookabed.ie Website: www.bookabed.ie Bookabed is delighted to be an exhibitor at the 2017 Irish Travel Industry Trade Sho ourselves on our outstanding customer service and having the most up to date web market, offering everything from flights, transfers and accommodation to anywher are currently adding even more direct contracts (including some very popular hotel have fantastic IT fares with all major airlines, offering a low deposit of just €100 per allower travel agents to offer the mark commetitive rates in the market	site on the Irish e in the world. We chains) and still

allows travel agents to offer the most competitive rates in the market.





Cambrils Tourism Board

Passeig de les Palmeres, 21, 43850 Cambrils, Tarragona, Catalonia, Spain Tel: 0034-977792307

Contact: Amelia Rico Urios - Manager

Email: arico@cambrils.org Website: www.cambrils-turisme.com

Cambrils is a resort town with historical roots based in fishing and farming that have shaped its people's warm and welcoming character. Cambrils is certified as a Family Destination and Sports Tourism Destination, specilized in Cycling. Moreover, it is regarded as the gastronomic capital of the Costa Daurada.

Catalan Tourist Board

17 Fleet Street, EC4Y 1AA, London, United Kingdom Tel: +44 (0) 2075 838 855 Contact: Silvia Garcia - Market Specialist

Email: info.act.uk@gencat.cat Website: www.catalunya.com

Catalonia is a Mediterranean destination in north-eastern Spain with a millenary history, its own culture and language as well as a wealthy natural heritage. Covering 32,107km, the region offers extensive opportunities for tourists from culture cravers to family travellers, adventure enthusiasts to wildlife wanderers and those just looking to relax.

Celebrity Cruises

Building Three, The Heights, Brooklands, Weybridge, Surrey I KT13 0NY, United Kingdom Tel: 1800 932 611

Contact: Mandy Burrie - Regional Sales Manager Email: aburrie@celebritycruises.com Website: www.cruisingpower.ie

Celebrity Cruises offers a modern luxury Cruise holiday to over 280 destinations worldwide on their 12 beautiful ships. For the first time in 2018 you can cruise from Dublin to the Norewegian Fjords and to Iceland from April to June 2018 on the award winning Celebrity Eclipse. Our award winning incentive programme is open for all travel agents where you earn on every booking - check out www.celebrityrewards.com.

Canary Islands

C/ Victor Hugo,60, 35006 Las Palmas de Gran Canaria, Spain Fax: +34 928 240564 Contact: Claes Egnell - Promotion Department Email: info@turismodecanarias.com Website: www.hellocanaryislands.com The Canary islands is the best place to renew yourself inside thanks to the exceptional weather conditions with an average temp. 22° with no extreme cold or excessive summer heat.

Carbono21, Lda

Rua das Poças S/N Arelho, 2510-191 Óbidos, Portugal Tel: 00351 9 3542 4242 Contact: Telmo Faria - CEO and Founder

Email: carbono21@me.com Website: www.riodoprado.pt www.theliteraryman.pt Rio do Prado and The Literary Man are two expressions of innovation in hospitality. Rio do Prado is a hidden place with their original furniture and eco atmosphere and the The Literary Man, in the historic town of Óbidos, is the largest literary hotel in the world and a cultural boutique hotel.

Centro de Portugal

Casa Amarela, Largo de Santa Cristina, PT- 3500-181 Viseu, Portuga) Tel: + 351 232432032 Fax: +351232432030 Contact: Antonio Belo - Press, Trade & Market Research

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Email: antoniobelo@visitcentrodeportugal.com.pt Website: www.centerofportugal.com ARPT Centro de Portugal is a non-profit organization in charge of the promotion of the Central Region of Portugal on the foreign market. We organize trip for both, Press and Tour Operators in the Region.We promote from the coastline to the interior, from Aveiro to Óbidos, 40mn away from Porto and Lisbon airports.

Centro de Portugal is a mosaic of diversified landscapes and experiences, of sun and ocean, of schist and granite trails, of innovation and tradition, of design and historical legacy, of exquisite gastronomy and remarkable wines, ideal for contemporary cosmopolitan consumers who search for new experiences!

Centro de Portugal is also a paradise for active holidaymakers: if you want to stay fit while discovering the cräme de la cräme of natural settings, there are many options for you: walking trails in the unique Serra da Estrela (Portugal's highest peak of the mainland); bike tours connecting the 12 one-of-a-kind Historical Villages (approximately 600 km); birdwatching in Tejo Internacional or in Peniche; paragliding in the Historical Village Linhares da Beira.

Centro de Portugal is also a great destination for golf lovers and surf aficionados from all over the globe. Good vibes & outstanding landscapes hand-in-hand!

If you're looking for confinement, Fátima shrine welcomes you with open arms. One of the most important sanctuary of the Catholic world, bringing together believers of all faiths, who share the blessing of silence. Be inspired at: www.centerofportugal.com









centro

TURISMO DE

PORTUGAL



Stand: A21

Stand: G1

Stand: A12

Stand: D4

Stand Number: C1







Costa Cálida Región de Murcia





Dawson Travel.ie SALOU HOLIDAY

Class Travel

Ed. Pátio da Rocha LJ 7 1º Piso, Praia da Rocha, 8500 325 Portimao, Algarve, Portugal Tel: 0035 19 6801 9712 **Contact Name: Dulce Almeida - Managing Director**

Email: dulce.class@mail.telepac.pt Website: www.classtravel.pt

We are A DMC offering programs for individuals and groups such as lincentives and all sort of sports being golf our most important business. We have been working with the Irish market for more than 30 years. We were always present in Ireland in the good and bad moments. Fáilte.

CLIA UK & Ireland

Room 102 Dowgate Hill House, 14-16 Dowgate Hill, London EC4R 2SU, United Kingdom Tel: 02035824378

Contact: Adele Fitzpatrick-Foster - Events and Trade Membership Manager

Email: afoster@cruising.org Website: www.cruiseexperts.org CLIA is the world's largest cruise industry trade association representing cruise lines, travel agents and associated businesses. We are here to help you increase the cruise side of your business by providing cruise information and opportunities. We offer official industry training, accreditation and unique resources both online and at inspiring events.

Cork Airport

Cork Airport, Cork, Ireland Tel: +353 86 8079551 **Contact: Daragh Hanratty - Head of Aviation Marketing** Email: daragh.hanratty@daa.ie Website: www.corkairport.com Cork Airport is the international gateway to the South of Ireland and is uniquely positioned at the start of the Wild Atlantic Way and Ireland's Ancient East. It is the country's second largest and best connected international airport with more choice of routes than any other airport outside of Dublin. More than 2.3 million passengers will travel through Cork Airport this year, flying to top destinations

across the UK and throughout continental Europe as well as the USA.

Costa Cálida - Región de Murcia

Avda. Juana Jugan, 2., C.P. 30006 - Murcia, Spain Tel: 0034 9683 57739 Contact: Angela de Lara - International Promotion Project Manager Email: angela.delara@carm.es Website: www.murciaturistica.es Details available on Stand

CroisiEurope

Suite 30 The Hyde Building, The Park, Carrickmines, Dublin D18 EY94, Ireland Tel: 01-2941000 **Contact: Alan Lynch - Managing Director** Email: alan@cruisescapes.ie - Website: www.cruisescapes.ie EUROPE The word conjures visions of fine cuisine, gorgeous landscapes, quaint villages, exotic cities, and treasures of art and architecture. River cruising in Europe is an experience like no other: elegant, intimate, and unforgettable. Join CroisiEurope on one of our river cruises, and experience Europe's beautiful countryside including Italy, France and Spain.

Cruisescapes

Suite 30 The Hyde Building, The Park, Carrickmines, Dublin D18 EY94, Ireland Tel: 01 2941000 **Contact: Alan Lynch - Managing Director**

Email: alan@cruisescapes.ie - Website: www.cruisescapes.ie Cruisescapes, established in 1992, are one of Ireland's leading cruise specialist with unrivalled knowledge in Ocean & River cruising, offering exceptional advice and service to you and your clients. Cruisescapes represents Fred.Olsen Cruise Lines and CroisiEurope River Cruises in Ireland

Dawson Travel

35 Princes Street, Cork, Ireland

Tel: 021 4274397

Contact : Paula Coughlan and Paul Dawson - Manager

Email: info@dawsontravel.ie Website: www.dawsontravel.ie

Dawson Travel are delighted to work with the trade on our Salou Holiday Experience programme. Our easy, safe website saves you time and money by packaging transfers, theme park passes and accommodation. We also have really great rates on accommodation only.

Stand: D6

Stand: G4

Stand: H8

Stand: A24

Stand: H4

Stand: H4

Stand : A8

8





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shannonairport.ie 🈏 🖪





c/o ATTS Travel Representation Solutions, 93b Lagan Road, Dublin Industrial Estate, Glasnevin, Dublin 11. Ireland Tel: +353 1 882 8679 Contact: Railshop Team Email: railshop@atts.ie Website: www.railshop.ie

Railshop is an Irish company (a division of ATTS Travel Representation Solutions Ltd). We specialise in the sale of international rail tickets and passes for rail travel worldwide.

Unique Selling Points:

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Do Something Different

Regus House, Harcourt Road, Dublin 2, Ireland

Do Something erent

Stand: F7

Contact: Graham Hennessy - Country Manager Email: graham@dosomethingdifferent.com Website: www.dosomethingdifferent.com Here at Do Something Different, we offer an incredible range of over 3,000 pre-bookable worldwide attractions and experiences, from the ordinary to the extraordinary. We make booking easy, with many of our products bookable with no deposits or cancellation fees. It's also simple when you get there, with gate ready tickets to the major theme parks saving time and money. We believe that it's what you do on holiday that's important, so go on, Do Something Different!

Dublin Airport

Cloghran House, Corbalis Road, Dublin Airport, Ireland Tel: +353 86 3592786 Contact: Michelle Reilly - Event Coordinator B2B Marketing Team Stand: K1

Stand: K7

Stand: E1



Email: michelle.reilly@daa.ie Website: www.dublinairport.com Dublin Airport is the key gateway to the island of Ireland, as more than two thirds of all air passengers who arrive in Ireland use Dublin Airport. Passenger numbers at Dublin Airport increased by 11% to a record 27.9 million in 2016. Dublin was the fastest-growing major airport in Europe in 2016 with direct flights to 185 destinations in 41 countries operated by a total of 47 airlines. Last year Dublin Airport welcomed 19 new routes and four new airlines and extra capacity was added on 31 existing services. Dublin Airport is now the fifth largest airport in Europe for North American connectivity.



Easirent

Emirates

Tel: 01 7794 777

Royal Liver Building, Liverpool Waterfront L3 1 HU, United Kingdom Tel: 0044 203 004 4143 Contact: Jason Carroll - Partner Relationship Manager Email: jason.carroll@easirent.com Website: www.easirent.com Easirent Car Hire UK and Ireland. Offering affordable car hire at 35 locations around the UK and Ireland. 4000 vehicles not over 12 months old, all major airports covered.

The Emirates experience is world class, from the moment our customers check-in to when they step out of the aircraft. Whether it's our 2,500 channels of inflight entertainment, our award winning cuisine, our very comfortable seats or the warm customer service from our international cabin crew.





Etihad Airways

2 Hume Street, Dublin 2, Ireland

Contact: Anita Thomas - Sales Manager

2-3 Roger's Lane, Lower Baggot Street, Dublin 2, Ireland Tel: 01 7651800 Fax: 01 7651800 **Contact: Louise Wheatley - Marketing** Email: lwheatley@etihad.ae Website: www.etihad.com

Email: anita.thomas@emirates.com Website: www.emirates.com

Etihad Airways, the national airline of the United Arab Emirates, flying double daily from Dublin from 01 April 2017. Named World's leading airline at the World Travel Awards for the 8th consecutive year, Etihad Airways seeks to reflect the best of Arabian Hospitality - cultured, considerate, warm and generous; a truly 21st century, global airline, challenging and changing the established conventions of airline hospitality. Flying Reimagined.

Expedia TAAP

Expedia

Stand: B5

c/o ATTS Travel Representation Solutions, 93b Lagan Road, Dublin Industrial Estate, Glasnevin, Dublin 11. Ireland Tel: 353 1 517 1525 **Contact: Linda Macken - ATTS Travel Representation Solutions** Email: taexpediaie@expedia.com Website: www.expedia.ie/TAAP

The Expedia Travel Agent Affiliate programme (TAAP) allows travel agents to earn commission by booking directly on the Expedia ie website, taking advantage of the best online fares and vast inventory of the world's largest online travel provider. Benefits of using Expedia TAAP:

- Free registration
- Book with one of the world's largest online travel providers
- Unrivalled product choice +321,000 Bookable properties, +400 airlines, Activities, Tailor Made Packages, Car Hire
- Capability to book up to 8 rooms in one reservation
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Fátima Hotels Group

Avenida Santo Agostinho, 12, 18 G, 2495 - 404 Fàtima, Portugal Tel: +351249531101

Stand: C8

FATIMA HOTELS GROUP

Contact: Joáo Gomes - Sales Manager

Email: joao.gomes@fatima-hotels.com Website: www.fatima-hotels.com Fatima Hotels Group is the biggest hotel representative in Fatima with ten available hotels. Although each unit is individually managed and owned, there is a total centralization of all commercial activity. In a single reservation center we provide fast response and solutions in conformity to our guest's preferences and budgets.

Finnair

Stand: B8

c/o ATTS Travel Representation Solutions, 93b Lagan Road, Dublin Industrial Estate, Glasnevin, Dublin 11, Ireland

Tel: +44 (0) 207 514 24 00

Contact: Catherine Grennell-Whyte - ATTS Travel Representation Solutions GSA for Finnair in Ireland Email: finnair@atts.ie Website: www.finnair.com

As of March 27, Finnair will fly up to nine weekly flights a week to Dublin, an increase of three flights per week compared to the current winter schedule. The airline will also add an additional weekly frequency to the route for the winter 2017 season compared to winter 2016 bringing the total to six flights per week. Finnair via Helsinki provide the quickest route options for travellers between Dublin and the Far East." With fantastic connections through Helsinki you can travel on to 17 cities in Asia and more than 60 destinations in Europe. The airline, a pioneer in sustainable flying, is the European launch customer of the next-generation, eco-smart Airbus A350 XWB aircraft and is the first airline listed in the Leadership Index of the worldwide Carbon Disclosure Project.

The only Nordic carrier with a 4-star Skytrax ranking, Finnair has also won the World Airline Award for Best Airline Northern Europe for the past seven years running. Finnair is a member of oneworld, the alliance of the world's leading airlines committed to providing the highest level of service and convenience to frequent international travellers.

Flexible Autos

Stand: G8 Mill Studio Business Centre, Crane Mead, Ware, Hertfordshire SG12 9PY, United Kingdom Tel: 07590 409381 **Contact Name: Patrick Devonshire - Sales Executive** Email: patrick.devonshire@flexibleautos.com Website: www.flexibleautos.com Flexible Autos are a trade friendly brand that offer pre-paid, inclusive car hire in over 17,000 locations worldwide. Offering FREE cancellations and zero excess products we work with Agents to support them to grow their car hire revenues. Our website is real time and easy to use giving agents access to online vouchers.

Fred.Olsen Cruise Lines

Suite 30 The Hyde Building, The Park, Carrickmines, Dublin D18 EY94, Ireland Tel: +353 1 2941000 **Contact: Alan Lynch - Managing Director**

Email: alan@cruisescapes.ie Website: www.cruisescapes.ie

At Fred.Olsen, we understand what makes a cruise holiday so special. It's sailing to incredible destinations far and wide in pure comfort with like-minded travellers, enjoying fabulous food as you glide across the ocean, discovering out-of-this-world experiences and forging friendships that will last a lifetime.

Four Views Hotels

Rua das Maravilhas, 74, 9000-177 Funchal, Madeira, Portugal

Stand: C6

Stand: H4



Four Views Hotels - Madeira. Offering 1,500 beds, is at moment, the third largest hotel group at Madeira Island, combined by three well-known hotels at the local hotel sector. Having the three Hotels set between the Sea side (Four Views Oasis), the Main City Center (Four Views Baia) and in the most touristic part of the Island (Four Views Monumental), the group has to offer three diferent choices, each one with its singularity, all of them overlooking the Atlantic Ocean.





Fred.Olsen Cruise Lines

HOTELS



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Fuerteventura Tourist Board

Almirante Lallermand, 1, Puerto del Rosario, Fuerteventura, Spain Tel: +34 928 530844 Fax: +34 928 851695 **Contact: Moises Jorge Naranjo - Managing Director** Email: promocion@visitfuerteventura.es Website: www.visitfuerteventura.es Imagine a paradise....An Island with over 150 km of white sand beaches and turguoise water to plunge into, throughout the whole year, where you can discover never-ending natural landscapes and partake the open character of its people. A place in which to enjoy a great amount of activities with the best conditions: windsurfing, diving, walking, golf, kitesurfing, ...And a place where you can hear the sound of silence. That paradise is FUERTEVENTURA

G Adventures

Stand: L10

Stand: H2

Stand: A16

60 Bastwick Street, London EC1V 3TN, United Kingdom Tel: 087 2345741 Contact: John Grehan - Sales Manager

2403 Swiss Tower, Y Cluster, JLT, Dubai, PO Box 487891, UAE

Email: jgrehan@gadventures.com Website: www.gadventures.com G Adventures provide dozens of opportunities to make powerful memories to last a lifetime. They don't happen by accident, our tour guides and designers craft I-can't-believe-we-did-that moments

adventure, because when you travel with us, amazingness comes standard. Getabed.EU

Tel: 1800 939 130



Contact: John Mc Kibbin- Sales Manager Ireland Email: johnm@getabed.eu Website: www.getabed.eu Getabed.eu was established 26 years ago, and has extremely strong reputation in Ireland and UK. Getabed.eu is set to become the largest independently owned company in the accommodation-only sector. Getabed has a reputation of unrivalled service, and a breadth of product including our popular Director's Choice properties with an easy-to-use and fast searching website. Getabed.eu work closely with agents, alongside their in-house contracts team and has excellent supplier relationships. This all results in being able to secure the best rates and products to match customer's requirements, often leading to unique pricing on key products benefitting the agent and their customers.

making every tour exceptional. These exclusive and unique experiences are baked right into the

Being 100% trade only, there is no direct to consumer website to distract focus, it remains dedicated to the travel agent, creating constant dialogue to understand and achieve the agent's needs.

Greater Miami and Beaches

701 Brickell Avenue, Suite 2700, Miami, Florida 33131 USA Tel: 077 6816 2683

Contact: Eve Gardiner - Director - UK office

Email: eve@firstpr.co.uk Website: www.miamiandbeaches.com Great year-round weather, relaxed atmosphere and some of the best beaches and hotels in the world are the backdrop for a vibrant cosmopolitan metropolis called Miami. Boasting a vibrant cultural landscape, renowned nightlife scene and world-class dining and entertainment, Miami draws an eclectic mix of visitors from sizzling celebrities to frolicking families seeking fun in the sun.

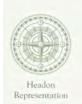


GREATER MIAMI CONVENTION & VISITORS BUREAU

Hahn Air

An der Trift 65, D-63303 Dreieich, Germany Tel: +49 171 7791465 **Contact: Phil Collings - Director Global Account Management** Email: p.collings@hahnair.com Website: www.hahnair.com

With Hahn Air, travel agents around the world can sell tickets of carriers they would normally not be able to issue. The leading B2B ticketing expert partners with over 300 air, rail and shuttle providers and makes their services available on insolvency-safe HR-169 tickets in all major GDSs. Over 100,000 agencies already trust our services.



Happy Tours

Stand: K6

Stand: G7

Athelney House, 161-165 Greenwich High Road, London SE10 8JA, United Kingdom Tel: +44 20 38134997

Contact: Saso Krumpak - CEO

Email: saso.krumpak@happytours.eu Website: www.happytours.eu

Happy Tours is a leading DMC from Slovenia and Croatia, with headquarters in Slovenia and offices in Dubrovnik, Pula, Athens and London. We own our own coaches. We work with groups as well as hold allotments with hotels across the Adriatic. In 2015 we opened an office in London and have thus become the first operator from the area with permanent representation on British Isles and a true specialist for the region.

Headon Representation

44 Dollymount Ave., Clontarf, Dublin 3, Ireland Tel: 00353 87 2847067 Contact: Audrey Headon - Managing Director Email: headonaudrey@gmail.com

Headon Representation offers a shared representation service to the Irish Travel Industry for suppliers. The concept behind this company is to make the cost of representation to the travel trade in Ireland affordable to smaller wholesalers or those with niche products. I currently represent Travel Focus, Viajes Euroamerica, Holiday Taxis and Globe Hotels.

Stand: F3

Stand: K3

12



Hertz Rent-a-Car Ferrybank, Wexford, Ireland

Tel: 0539152505 Contact: Jason Kearns - Travel Sales Executive Email: jkearns@hertz.ie Website: www.hertz-gsa.ie Operating the Hertz, Dollar, Thrifty global car rental brands in approximately 10,000 locations in 150 countries. The Hertz Corp is the largest worldwide on airport Car Rental Company, and with over 50 years in Ireland we continue to service all your rental needs both at home and across the globe.





The Oriental Spa Garden

HOTELS

Holiday Taxis

Moore House, 13 Black Lion Street, Brighton BN1 1ND, United Kingdom Tel: 01273 828210 Contact: Jodie Turner - BDM Email: jodies@holidaytaxis.com Website: www.holidaytaxis.com HolidayTaxis.com is a worldwide transport service, offering you airport to city and resort transfers in over 12,000 destinations in over 130 countries around the world

Holland America Line

Carnival House, 100 Harbour Parade, Southampton SO15 1ST, United Kingdom Tel: 0844 338 8600

Contact: Katie Brickell - Assistant Business Development Manager Email: katie.brickell@hollandamerica.co.uk Website: www.hollandamerica.co.uk Onboard a mid-sized Holland America Line ship you'll find elegant lounges adorned with fine art and

antiques; spacious staterooms, many with private balconies; a choice of delicious dining, plus state of the art leisure amenities. All endorsing the company's reputation for classic style and enriching journeys.

Hotel Botanico & The Oriental Spa Garden

Puerto de la Cruz, Tenerife, Spain Tel: 077 9494 1525

Contact: Rachel Dearden - UK Account Manager

Email: sales.executve@hotelbotanico.com Website: www.hotelbotanico.com

Prestigious 5 star Hotel located in the North of Tenerife member of Leading Hotels of the World boasting an award winning Spa.



Stand: G7

Stand: H1

Stand : G2

Stand: A13a



INM

27-32 Talbot Street, Dublin 1, Ireland Tel: 01 7055412 **Contact: Paul Muldoon - Advertising Manager** Email: pmuldoon@inmsales.ie - Website: www.independent.ie Independent News & Media is the largest media company in Ireland. Our titles dominate the Irish newspaper market and online media space, reaching a combined 2.4 million readers weekly. We collaborate with brands to devise the most effective advertising solution every time. Together we engage with loyal and passionate audiences across digital and print, every minute of every day. Stand: H5

Innstant Group

City Junction Business Park, Northern Cross, Dublin 17, Ireland Tel: 01 437 8571

Contact: Gary Gillespie - Head of Sales Email: gary@innstanttravel.com Website: www.innstantgroup.com

offer a signature experience on all their luxury escorted tours.

The Innstant Group provides global travel solutions using our own proprietary technology. We integrate with all segments of the travel industry including retail, wholesale, group travel agents and affiliates. Our aim is to provide our customers with innovative technology solutions that enhance the online experience, save time and increase profitability. The Innstant Travel portal enables businesses to sell thousands of hotels, car hire, transfers, activities and events via one platform.

Insight Vacations

27 Merrion Square, Dublin 2, Ireland Tel: 01 7753803

INSIGHT VACATIONS

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The Art of Touring in Style

Contact: Egle Godliauskaite - Sales and Events Email: egle.g@bookttcie.com Website: www.insightvacations.com/eu Insight Vacations are a leading luxury escorted tour operator and experts in touring Europe and the Eastern Mediterranean and offer the same legendary high standards and perfectly planned touring itineraries to guests travelling to USA, Canada, South America, India and Nepal. Insight Vacations





IRISH FERRIES



Ireland West Airport

Charlestown, Co. Mayo, Ireland Tel: 094 9368117 **Contact: Audrey Elliott - Marketing Executive**

Email: audreyelliott@irelandwestairport.com Website: www.irelandwestairport.com Ireland West Airport is the main international gateway for the West and North-West of Ireland. In 2017 the airport will serve 23 international destinations across the UK, US and Europe with passengers numbers set to reach close to 750,000. The airport currently has the biggest selection of access points from the UK to the West of Ireland and is served by major international carriers Aer Lingus, Flybe and Ryanair.

Irish Ferries

Alexandra Road, Dublin 1, Ireland Tel: 01 607 5630

Contact: Marie McCarthy - Job Title: Passenger Sales Manager

Email: marie.mccarthy@irishferries.com Website: www.irishferres.com Irish Ferries operates passenger car ferry services between Ireland, UK and Continental Europe, all

serviced by one of Europe's most modern passenger car ferry fleets.

On the Irish Sea, Irish Ferries operates up to 16 daily crossings between Dublin and Holyhead and Rosslare and Pembroke. On its French routes, the Oscar Wilde cruise ferry operates sailings from Rosslare to Cherbourg and Roscoff with the vessel Epsilon operating a weekend return sailing from Dublin to Cherbourg.

Irish Travel Agents Association

8/9 Westmoreland Street, Dublin 2, Ireland Tel: 01 - 4179696

Contact: Lorraine Dunne and Jean Maxwell - Membership Executives Email: info@itaa.ie Website: www.itaa.ie

The Irish Travel Agent's Association (ITAA) represents Ireland's travel Industry, bringing together 100 travel agent members and 70 affiliate partners. ITAA members cover over 140 outlets in different towns and cities throughout the Republic of Ireland. The Association provides legal information to members; PR and communications support; industry training through ISME Skillnet; national and regional member's meetings including an overseas conference. They also facilitate members networking and communications through emails, newsletters and the website www.itaa.ie which has a specific members' area and a offers page, that is updated daily to promote members' holiday offers to the general public and press.



ISME Skillnet

17 Kildare Street, Dublin 2, Ireland Tel: 01 6622755 Contact: Liz Carroll - Training and Development Manager Email: liz@isme.ie Website: www.isme.ie

Skillnets funds and facilitates training through over 60 networks of private sector companies, in a range of sectors and regions. Each network delivers training that is relevant to specific industry and member company needs. ISME Skillnet provides training designed specifically for SMEs, which ranges from short courses to certified management development programmes.

Stand: H6

Stand: B4

Stand: E8

Stand: K4

Stand: L3/L4

Stand: H7

Exhibitors



JAPAN AIRLINES

Japan Airlines

Stand: L6

7 Herbert Street, Dublin 2, Ireland Tel: 01 661 0749 Fax: 01 661 0752 **Contact: Kyoko Delaney - Sales and Marketing Executive**

Email: jal@premair.ie Website: http;//www.jal.com

Japan Airlines is the leading international flag carrier of Japan and one of the biggest carriers in Asia. It operates non-stop flights to both Tokyo airports (Haneda and Narita) from its European gateway cities including London Heathrow, Paris Charles De Gaulle, Frankfurt and Helsinki with excellent connections available from Ireland.

On its European services JAL is using modern Boeing 777-300 and Boeing 787 Dreamliner equipment many showcasing its wonderful 4- cabin configuration to include First, Business, Premium Economy and Economy class.

Call Japan Airlines in Dublin on 01 6610749 or email: jal@premair.ie for full details of attractive fares between Ireland and Japan. Make sure to also ask us about the special YOKOSO internal pass which can be used on our comprehensive domestic flight network.

Las Vegas Convention & Visitors Authority

104 College Square Tel: 087 980 2753

Contacte: Tryphavana Cross - Account Director

Email: tcross@visitlasvegas.com Website: lasvegas.com

The Las Vegas Convention and Visitors Authority (LVCVA) is charged with marketing Southern Nevada as a tourism and convention destination worldwide, and also with operating the Las Vegas Convention Center and Cashman Center. With nearly 150,000 hotel rooms in Las Vegas alone and more than 11 million square feet of meeting and exhibit space citywide, the LVCVA's mission centers on attracting ever increasing numbers of leisure and business visitors to the area. Download the virtual reality app, Vegas VR, to experience Las Vegas from your iPhone or Android by visitinghttp://www.vrtv.vegas/. For more information, go to www.lvcva.com or www.lasvegas.com





Contact: Kathryn Byrne - Managing Director

Limelight Communications

Email: kathryn.byrne@limelight.ie Website: www.limelight.ie One of Ireland's most dynamic boutique Communications & PR agencies, Limelight is a multi-award winning full-service consultancy serving clients drawn from a wide range of industry and service sectors with an emphasis on Travel & Tourism.

Loro Parque

Tel: 01 668 0600

Puerto de La Cruz, Tenerife, Spain Tel: 077 9494 1525 Contact: Rachel Dearden - UK Account Manager Email: sales.executive@loroparque.com Website: loroparque.com Discover the best zoo in Europe, the must of Canary Islands, a fantastic day out for all the family! Parrots, sea lions, dolphins, red pandas and much much more!!



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Madeira Promotion Bureau

Rua dos Aranhas, 24/26, 9000-044 Funchal, Portugal Tel: 00351291203420 **Contact: Ms. Joana Dias - Account Executive** Email: joanadias@ap-madeira.pt Website: www.madeirapromotionbureau.com A few hours' flight is all it takes to reach the Madeira Islands, a destination which, for its exotic scenery, would seem to lie thousands of miles away! The sub-tropical climate and volcanic soil sustain lush vegetation, rich in endemic species and a profusion of flowers from around the world.

Stand: L11

Stand: A13a

Stand: C2

Global Sales Office - Ireland. Liberty International own and operate 60 DMC offices in 46 countries

Stand: K5

Stand: L1

Tel: +351 91 811 8242 Contact: Peter Bull - Global Sales Office - Ireland

Liberty International Tourism Group

Email: peter.bull@liberty-int.com Website: www.liberty-int.com/

60 Grand Canal Street Upper, Beggars Bush, Dublin 4, ireland

Today Liberty Internationals' main expertise is Destination Management, we are known as the largest privately owned DMC (Destination Management Company) worldwide offering and perfecting services over 25 years, Founded in 1991 and still privately owned.

Our key values and standards which we operate in 60 DMC offices in 46 countries are;

- Reliability
- Customer Care
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Our motto: Think global, act local: we use synergies and assets of a global network without losing the "personal touch worldwide".

We can assist you in tailor made MICE Groups, Special Interest Groups, Tailor made FIT's, we also have a B2B online booking engine available to ITAA Travel Agents.

jmadrid!	Madrid Plaza Mayor, 27, 28012 Madrid, Spain Tel: +34 91 578 84 31 Contact: Ana Sostres - Market Manager UK & Ireland, Travel Trade Department Email: asostres@esmadrid.com Website: www.esmadrid.com Madrid is an open-minded city where culture, entertainment and business share an thriving space. Thanks to its cosmopolitan flare and to the friendly and passionate of Madrilenians, the Spanish capital makes everyone feel right at home while providin of the world's most interesting tourist attractions.	haracter of
TOURISM SIA .	Malaysia Tourism Promotion Board Level 3A, Shelbourne House, Ballsbridge, Dublin 4, Ireland Tel: 01 237 6242 Contact: Isabel Oliveira - Marketing Manager Email: Isabel@tourism-malaysiadublin.com Website: www.tourismmalaysia.gov.m Details available on Stand.	Stand: E2
MELIÃ HOTELS INTERNATIONAL	Melia Hotels Portugal Aeroporto Internacional de Lisboa, Rua C, nr.2, 1749-125 Lisboa, Portugal Tel: 0035 12 1842 5033 Contact: Sandra Serra - Account Manager Email: sandra.serra@hotihoteis.com Website: www.hotihoteis.com Hoti Hoteis is a Portuguese company (www.hotihoteis.com) and we represent and n properties of the brand Melia International, also with four Hoti Hoteis branded pro	
A CRUISE LIKE NO OTHER	MSC Cruises Queens House, 55-56 Lincolns Inn Fields, London WC2A 3LJ, United Kingdom Tel: 087 1954128 Contact: Rebecca Kelly - National Account Manager Email: rebecca.kelly@msccruises.co.uk Website: www.msccruises.ie MSC Cruises offer a whole world of destinations all year round. Thanks to 300 years experience every day onboard an MSC cruise is unique and memorable. With 14 ultr everything onboard has been specifically designed with your guests in mind. MSC Cruises, a cruise like no other.	
mt S	MTS Globe Portugal Rua Prof. Bento Jesus Caraáa, 248 - Sala 10, 4200-128 Porto, Portugal Tel: 223 280 240 Fax: 223 280 249 Contact: Alice Oliveira - Oporto Destination Manager Email: alice.oliveira@mtsglobe.com Website: www.mtsglobe.com Being one of the major players in the Portuguese market, we offer all classical incor lines, tailor-made programs, groups and MI proposals. With the support of our offices in Portugal's main cities, MTS Globe Portugal holds t wide network of contacts that helps develop original and tailor made suggestions, a mind the detailed budget, adapted to the needs of our partners. Based on a strong technology, our goal is the joy of a job well done, always customer oriented.	he privilege of a always keeping in
OCEANIA CRUISES [®] Your World. Your Way. [®]	Oceania Cruises 4th Floor, Mountbatten House, Grosvenor Square, Southampton, Hampshire SO16 2JU, United Kingdom Tel: 07581 267550 Contact: Alex Farquharson - Sales Manager North, Scotland & Ireland Email: AFarquharson@oceaniacruises.com Website: www.oceaniacruises.com Oceania Cruises operates 6 ships catering from 684 to 1250 guests. Cuisine, comfort, outstanding value define Oceania Cruises' Five-Star product. Itineraries are enhance excursion choices and expert onboard lecturers. Staterooms are sumptuous, almost a accommodations have a private veranda with butler service in all suites.	d by extensive
PALLADIUM HOTEL GROUP	Palladium Hotel Group Represented by Lotus, 1G The Chandlery, 50 Westminster Bridge Road, London SE1 Tel: 07535289058 Contact: Joanne Peters - UK Agency Sales Representative Email: Palladiumuk@wearelotus.co.uk Website: www.palladiumhotelgroup.com Hard Rock Hotel Tenerife - Your summer amplified! The new 5* hotel is located on Tenerife,s southern coast in Playa Paraiso and has be the whole family in mind. With three pools, a saltwater lagoon, three kids clubs as a Spa©, Body Rock© gym, six restaurants and a beach club.	en created with
EXAMPLE 1928	Paradores C/ Jose Abascal 2-4, 6 Plta., 28003 Madrid, Spain Tel: +34 902 52 22 44 Fax: +34 91 516 66 63 Contact: Cristina Codina - Area Sales Manager Email: cristina.codina@parador.es Website: www.parador.es Paradores is a State-owned company which currently manages more than 96 hotels throughout Spain. Many of these are located in historical buildings such as convents castles and palaces.Paradores offer the opportunity for guests to experience an in-d of the region they are visiting.	s, monasteries,



RIVIERA	Riviera Travel Chase House, City Junction Business Park, Northern Cross, Malahide Road, Dublin 17, Tel: 01 9056300 Contact: Stephen Sands - General Manager Email: stephen.sands@rivieratravel.ie Website: www.rivieratravel.ie European & Worldwide Escorted Tours & River Cruising 2016 Riviera Travel endeavours to exceed the expectations of travellers with our fascinating European and Worldwide fully escorted tours. We also offer a wide variety of Luxury I Cruises, all led by our outstanding tour directors. We are passionate about creating and that delivers on all counts for our clients in terms of quality, value, experience and ser seem obvious, but we genuinely think we do this better than anyone else in our marked this up with the testimonials of our clients. We have holidays which vary in price accord destination, from €399 with an average spend of over €900 per person. We offer our trade partners: Competitive commission levels No direct discounting Dedicated agency support Bulk brochure distribution Agents online booking facility 	g and innovative European River n experience vice. This may et and we back
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Spanish Tourism Board

1 Westmoreland Street, D02 HY52 Ireland Tel: 016350200 Contact: Kathryn MacDonnell - Travel Trade Manager Email: dublin@tourspain.es Website: www.spain.info The Spanish Tourist Office in Dublin is one of 33 overseas offices' of the Instituto de Turismo de España (TURESPAÑA), which is the Administrative unit of the Central Government of Spain in charge of promoting Spain abroad as a tourism destination.

Stena Line

1st Floor, Dublin Port Company Building, Port Centre, Alexandra Road, Dublin D01 WD28, Ireland Tel: 0044 7899 063 086

Contact: Ian Baillie - Key Account & Product Sales Manager, UK & Ireland Email: ian.baillie@stenaline.com Website: www.agent.stenaline.ie

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Tenerife Tourism Corporation

SPET Turismo de Tenerife S.A., Avda. Constitucion 12, 38005 Santa Cruz de Tenerife, Spain Tel: +34 922 23 78 75

Contact: Pia Louw - Manager, Tourist Promotion

Email: pia@webtenerife.com Website: www.webtenerife.com

The largest of the Canary Islands, Tenerife is an island of contrasts and outstanding natural beauty. With year-round, spring-like weather, a huge diversity of natural landscapes and unforgettable experiences to enjoy, such as whale watching or stargazing, all just four hours away, this is the ultimate holiday hotspot.

The Lake Spa Resort Praia da Falésia - Apartado 811, 8126-910 Vilamoura, Algarve, Portugal

Tel: +351 289 320 700 Fax: +351 289 320 702 Contact: Luis Ferreira - Senior Business Development Manager

Email: luis.ferreira@blueandgreen.com Website: www.thelakeresort.com The Lake Spa Resort has a privileged location in Vilamoura, steps away from the beach, the marina and a five-minute drive away from several golf courses. This 5-star resort offers recently refurbished rooms and suites with private balconies overlooking the resort and the ocean, three swimming pools and two restaurants.









Stand: A10

Stand: A4

Stand: J6

Stand: B2

Stand: A12a

Stand: D7







Stena Line







The Travel Corporation

Stand: B4 27 Merrion Square, Dublin 2, Ireland Tel: 01 7753803 Contact: Egle Godliauskaite - Sales and Events Co-Ordinator Email: egle.g@bookttcie.com Website: https://ttc.com/ The Travel Corporation (TTC) is a family owned company that has been in business for over 5 decades and across 3 generations. It has many highly regarded and established brands that are independently managed. These comprise of tour operations, luxury boutique river cruises and luxury hotels.

Travel & General Insurance Services Ltd Stand : H3 117 Houndsditch, London EC3A 7BT Tel: 0207 065 5360 Contact: John Shaw - Business Development Manager Email: john.shaw@travel-general.com Website: www.travel-general.com Having operated in the UK and Irish travel markets for over thirty years, Travel & General (t&g) issue

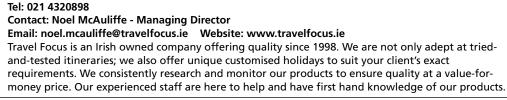
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4th Floor, Building 2, Swift Square, Northwood, Santry, Dublin D09 N5X4, Ireland Tel: 01 602 0444 Fax: 01 602 0433 **Contact: Sharon Lyons - Account Support Manager** Email: Sharon.Lyons@travelport.com Website: www.travelport.com

Travelport is a leading Travel Commerce Platform providing distribution, technology, payment and other solutions for the \$8 trillion global travel and tourism industry. We're redefining the way travel is sold by giving travel providers new ways to merchandise their content and travel agencies and corporations more intuitive ways to search, sell and book.

Tourism Board of the Tarragona Provincial Council

Stand: A20

Stand: G7

Stand: J5

Passeig Torroja s/n 43007 Tarragona, Catalonia, Spain Tel: +34 977 230 312 Fax: +34 977 238 033 Contact: Marta Farrero - Technical Manager Email: mfarrero@dipta.cat Website: www.costadaurada.info

The Tourist Board of the Tarragona Provincial Council manages and projects an image of the tourist destinations of the Costa Daurada and Terres de l'Ebre, providing support to its commercialisation. The aim is to contribute to the infrastructure and qualification of the tourist offer, as well as favouring the development of the sector in collaboration with the area's public and private agents.

Turismo de Galicia

Estrada Santiago-Noia, 15896 Santiago de Compostela, Spain Tel: 0034 981 957810 Fax: 0034 981 537588 Contact: Victoria Diaz - Area Manager

Email: victoria.diaz.anido@xunta.gal Website: www.turismo.gal Galicia. Set in the northwest corner of Spain, Galicia has its own lifestyle. Galicians' special relationship with water influence of the Atlantic, which has defined a culture and shaped a unique way of life. The gastronomy- with excellent fish, seafood and wines makes GALICIA the ideal place to be visited.



Turismo Lanzarote

Triana 38, 35500 Arrecife de Lanzarote, Canary Islands, Spain Tel: +44 2073172035 Contact: Arminda Delgado - Lanzarote Representative for UK & Ireland

Email: arminda.delgado@externos-tourspain.es Website: www.turismolanzarote.com/en/ White-sanded beaches, transparent waters and the best weather are to be found beside strange and unusual landscapes, fantastic local gastronomy and wines in Lanzarote, a unique island to enjoy, and return to. It will keep surprising you!

TOURISM South East

Tourism South East

40 Chamberlayne Road, Eastleigh, Hampshire SO50 5JH, United Kingdom Tel: 023 80625528 **Contact: Zeenat Turner - International Marketing Manager** Email: zturner@tourismse.com - Website: www.tourismse.com South East England has the most Areas of Outstanding Natural Beauty in England and 2 National

Parks, the New Forest and South Downs. It has heritage and maritime cities such as Oxford, Portsmouth and Guildford and fantastic shopping experiences. Sporting attractions are plentiful, as well as family friendly destinations.



Stand: A17

Stand: A14

Stand: E7



TURKISH

TQ - Travel Quality DMC

Rua Luciano Cordeiro, 116 - 5° dto, 1069-160 Lisboa, Portugal Tel: 00351 966 203 337 Fax: 00351 211 995 649 Contact Name: Cristina Halder - Sales Executive Email: cristina.halder@tq-dmc.com Website: www.tqviagens.com Travel Quality DMC, is a Destination Management Company based in Portugal, that chooses a different approach to tourism offering professional collaboration, creating tailor made itineraries suitable for each client. We offer global high quality services for individuals, groups and MICE , all over Portugal, such as Lisbon, Oporto, Algarve, Madeira Island or Azores. Portugal is the perfect

over Portugal, such as Lisbon, Oporto, Algarve, Madeira Island or Azores. Portugal is the perfect destination, an easy Country, still retaining the authenticity and nowadays, transformed into a very modern and trendy destination.

Turkish Airlines

Dublin International Airport Terminal 1, Mezzanine Level Office 303-304 Tel: 01 8447920 / 42911 Fax: 01 8447835 Contact Name: Onur Gul - Sales and Marketing Executive

Email: onurgul@thy.com Website: www.turkishairlines.com

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Turkish Tourism Board

121 Kingsway, Craven House 3rd Floor, WC2B 6PA London, United Kingdom Tel: 0044 20 78397802 Fax: 0044 20 78318285 Contact: Ali Selcuk Can - Director Email: selcuk@gototurkey.co.uk Website: www.gototurkey.co.uk Details available on Stand.

Universal Studios Hollywood

6 Agar Street, London WC2N 4HN, United Kingdom Tel: +44 7786975977 Contact: Alison Nicholls - Sales & Marketing Manager

Email: alison.nicholls@nbcuni.com Website: www.info.universalstudioshollywood.com Get ready for the ultimate Hollywood experience!

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Unique Japan Tours

7 Herbert Street, Dublin 2, Ireland Tel: 01 678 7008 Fax: 01 678 7773 Contact: Ms Darina Slattery - Managing Director

Email: darina@japanirelandtravel.ie Website: www.uniquejapantours.com

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Uniworld Boutique River Cruises

Stand: B4

Stand: G7

Stand: G6

27 Merrion Square, Dublin 2, Ireland Tel: 01 7753803

Contact: Egle Godliauskaite - Sales and Events Co-Ordinator

Email: egle.godliauskaite@gmail.com Website: www.uniworld.com/eu/

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C/O Headon Representation, 44 Dollymount Ave., Clontarf, Dublin 3, Ireland Tel: 0872847067 Contact: Audrey Headon - Managing Director Email: headonaudrey@gmail.com Website: www.viajeseuroamerica.com Viajes Euroamerica, founded in 1990 has offices based in Torremolinos, Madrid and Barcelona. We offer a professional and friendly service to our travel trade partners. Our ground services include: Accommodation Over 55's Winter Rates Paradores Transfers Incentive Groups/Conferences Sightseeing Tours Escorted Tours Golf Packages For further details please contact Ms. Audrey Headon

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Stand: L8

Stand: F5

Stand : L8a



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VisitPortugal

Portuguese Tourist Office, Embassy of Portugal, 70 Upper Leeson Street, Dublin 4, Ireland Tel: 00353 (0)1 631 6309

Contact: Celina Tavares - Product Manager

Email: celina.tavares@turismodeportugal.pt Website: www.visitportugal.com VisitPortugal is an organisation that aims to foster development of Portuguese tourism. It is the national tourism authority responsible for promotion, enhancement and sustainability of tourism activities, aggregating within a single entity all the institutional competencies related to stimulation of tourism activities, from the supply sector to demand.

Stand: C1/D8

Stand: J8

Virgin Atlantic Airways Ltd

The VHQ, Manor Royal, Crawley RH10 9NU, United Kingdom Tel: 0044 344 209 7705 Contact: Holly Best - Sales Manager

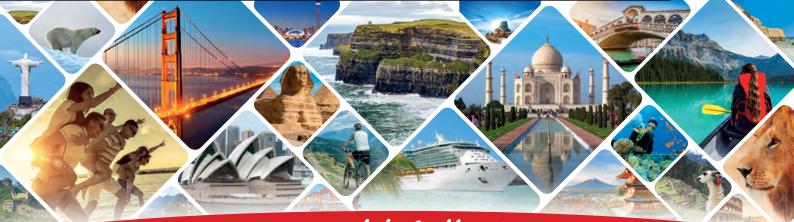
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